



Distribution, Patent & Resellers Policy, Terms and Conditions

Myst Enterprise Ltd is the exclusive owner of the patents, copyrights, and designs associated with the BlackMOA™ fixed toilet with cassette. Our patents are registered and protected in New Zealand, Australia, and other jurisdictions.

Patent and Intellectual Property Protection & Fines

Any attempt to imitate, replicate, manufacture, or distribute unauthorized copies of the BlackMOA™ product will be met with immediate legal action. Offenders who infringe upon our patent rights by producing or selling counterfeit versions of the BlackMOA™ will face claims for damages, with penalties ranging from USD 5 million to USD 20 million, depending on the severity of the infringement.

Distribution and Reseller Policies

Myst Enterprise Ltd enforces strict policies regarding the distribution and resale of BlackMOA™ products to protect our brand's integrity, value, and reputation.

1. Authorized Reselling and Pricing:

All *authorized distributors* and resellers must adhere to the pricing guidelines set by mutual consultations & agreement with Myst Enterprise Ltd. Selling or advertising BlackMOA™ products at a price unexpected than authorized/consulted price will result in legal consequences.

2. Distribution Integrity and Legal Enforcement Policy

Myst Enterprise Ltd values and fully supports its *authorized distributors* by providing all necessary tangible and intangible resources to ensure high levels of customer satisfaction and to uphold the integrity of the BlackMOA™ brand.

Any individual or entity outside of the *authorized distribution* channels that attempts to manipulate, copy, interfere with, or disrupt the marketing, sales, or pricing mechanisms of the BlackMOA™ brand will be subject to legal action. Myst Enterprise Ltd reserves the right to enforce all applicable laws to protect its brand, its distribution network, and its business interests.

3. Approval for Discounts and Promotions:

Distributors and resellers are required to discuss in good faith and obtain prior written approval (if needed) from Myst Enterprise Ltd before offering any discounts, promotions, or special pricing for BlackMOA™ products, whether online or through any other sales channels.



4. Unauthorized Resellers:

Any unauthorized reseller found selling BlackMOA™ toilets or related products without prior authorization, or at prices other than those listed by approved distributors, will be subject to legal action. Unauthorized sales, including those made below the distributor-set market price, are strictly prohibited and will result in the enforcement of legal rights.

5. Product Performance and Fault Resolution Policy

If a customer identifies a product as faulty or finds that it is not performing in accordance with the claims, specifications, or instructions provided by Myst Enterprise Ltd, they must first contact the authorized distribution center from which the product was purchased.

Should the distribution center fail to respond within five (5) business days, the customer may directly contact Myst Enterprise Ltd for further assistance OR Visit <https://www.mystenterprise.com/return-and-refund-policy> OR <https://www.mystenterprise.com/privacy>. Myst Enterprise Ltd is committed to resolving any such issues within a reasonable timeframe and will work diligently to ensure the customer's concerns are addressed in a timely and satisfactory manner.

Myst Enterprise Ltd reserves the right to take any necessary legal action to protect its intellectual property, brand reputation, and market positioning. For inquiries regarding distribution, reselling, or to report violations, please contact us at info@mystenterprise.com or +64 27 945 6289.

